Surfside
HOLIDAY PARK



WARRNAMBOOL

Great Ocean Road

Your Summer
GUEST GUIDE

SURFSIDE HOLIDAY PARK & SHIPWRECK
BAY HOLIDAY PARK



ENJOY YOUR STAY

AT SURFSIDE AND SHIPWRECK BAY

Welcome to Surfside and Shipwreck Bay Holiday Parks!

Our team has been busy preparing the parks for another fantastic summer, with improvements continuing across both parks. We're looking forward to welcoming back our regular guests and meeting some new faces.

With our holiday activities, beautiful beaches, Flagstaff Hill Maritime Village and plenty happening across Warrnambool, there's so much to enjoy during your stay. We've put together this guide to help you make the most of your holiday.

We look forward to seeing you soon!

Paul McNamara, Parks Manager





WHAT'S INSIDE

JUMP TO



Your stay ›
Park essentials



What's on ›
Events and markets



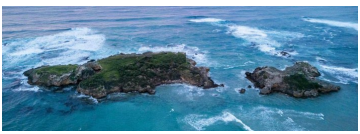
City of culture ›
Flagstaff Hill and more



Explore ›
Beaches and lookouts



Family fun ›
Easy wins for the kids



Useful info ›
Handy numbers and links





YOUR STAY

PARK ESSENTIALS

Make Your Arrival Easy: Complete Your Pre-Check-In - Something New!

Three days before arrival, you'll receive an email inviting you to complete your pre-check-in. Please read and accept the terms and conditions before arriving so we can issue your boom gate access code.

Completing this before you arrive will mean we can text message your boomgate code at midday and you can avoid unnecessary delays at reception and get your holiday started sooner!

Guest Registration

All guests, including children, must be registered. Children under 16 can be registered at no additional cost, with extra adults at $10 per night. This is important for emergency management, wristbands and planning.

Setting Up Early

Guests may bring caravans in from 19 December to set up early at no additional cost, provided this has been arranged with the park office beforehand by calling (03) 5559 4700 or emailing surfside@warrnambool.vic.gov.au. We cannot move any paying guest if your site is already booked.

Arriving

We text your boomgate code from midday on the day you arrive providing we have your rego number and you have completed your precheck in. It goes live at 12pm, so please make sure we have your current mobile number.

Check-out

Check-out is 10am sharp so we can get sites ready for the next guests.

Guest portal

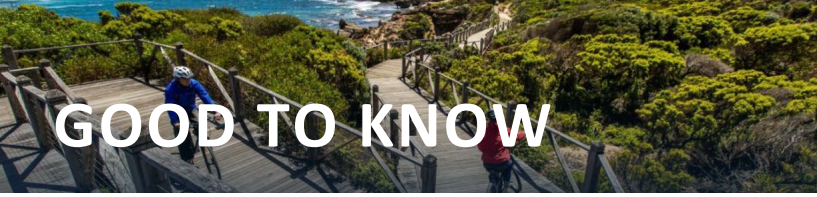
Manage your booking, make payments and get park updates in one place.

Watch the guest portal how-to video

Kids' holiday program

Our summer children's program is back. Look for the posters around the park and at the office, or follow our socials for our summer lineup for fun.





GOOD TO KNOW

CONTACTS AND PARK REMINDERS

Surfside office **(03) 5559 4700** | Summer hours vary, minimum 8.30am to 7pm

Shipwreck Bay office **(03) 5559 4720** | 9am to 6pm

Emergencies ONLY (both parks) **0481 033 802**. General enquiries: please call the park offices.

Email **surfside@warrnambool.vic.gov.au**

Call the Surfside office

GOOD NEIGHBOURS

- **Walking pace, please.** 10km/h for cars, bikes and scooters.
- **Second cars** must be registered, fit on your site and cost $25 per night.
- **Helmets on** for bikes and scooters, and off the roads once the street lights are on.
- **New Year's Eve wristbands** are free for all booked guests. Visitors arriving after 10pm need a wristband from the office: $10 per adult or $20 per family. Replacement wristbands are $10.
- **No EV charging** from powered sites, and no paddling pools.
- **Recycle and lock up.** Yellow bins for recycling, and secure bikes, eskies and rods.

Read the full park rules ›



WHAT'S ON THIS SUMMER

Markets by the lake, big-name gigs, carnival rides and speedway thunder. Here are the dates worth planning around.

See the full What's On calendar



NEW YEAR'S EVE

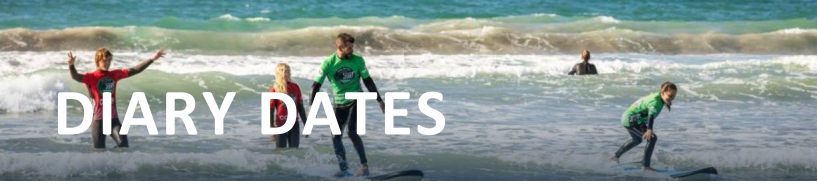
Celebrate New Year's Eve at Flagstaff Hill!

31 December | 4.30pm to 9.30pm

Bring the whole family together for a fantastic evening of live music, delicious food trucks, children's activities and a wonderful festive atmosphere at Flagstaff Hill Maritime Village.

Explore the historic village, visit Mrs Kuck's Lolly Shop, enjoy the tearooms and Steampacket Inn, then take in Warrnambool's early fireworks from one of the best vantage points in the city.

Book New Year's Eve tickets



DIARY DATES

DATES FOR YOUR SUMMER DIARY

SAT 26 DEC TO TUE 26 JAN, 6PM TO 11PM

Warrnambool Summer Family Carnival

Pertobe Road, Warrnambool. All the fun of the fair, every night.

SUN 27 DEC, THEN FRIDAYS 1, 8, 15 AND 22 JAN

Summer Night Markets

Lake Pertobe, 4.30pm to 8.30pm. Live music, food trucks and market stalls.

SAT 2 TO SAT 9 JANUARY

Beauty and the Beast

Lighthouse Theatre, 185 Timor Street

MON 4 TO FRI 22 JANUARY

Flagstaff Hill School Holiday Program

Flagstaff Hill Maritime Village. **See the full program ›**

FRI 8 JANUARY, 7.30PM

Alex Lloyd: Up Close and Personal

Lighthouse Studio

SAT 16 JANUARY

Red Hot Summer Tour 2027

Warrnambool Racecourse, Grafton Road

FRI 22 TO SUN 24 JANUARY

Grand Annual Sprintcar Classic

Premier Speedway, Allansford. Feel the excitement as Australia's premier sprintcar drivers take to the track for three action-packed nights of racing. **www.premierspeedway.com.au**



FLAGSTAFF HILL MARITIME VILLAGE

Flagstaff Hill Maritime Village

Step back to the 1870s. Wander the cobbled village, meet the living history characters, see shipwreck treasures and climb to the lighthouse. Right next door to Surfside.

89 Merri Street, Warrnambool | **(03) 5559 4600**

Open 9.30am to 4.30pm, last entry 4pm. **Closed Christmas Day, 25 December.**

Daytime admission is valid for seven days.

Book Flagstaff Hill tickets

Plan your visit

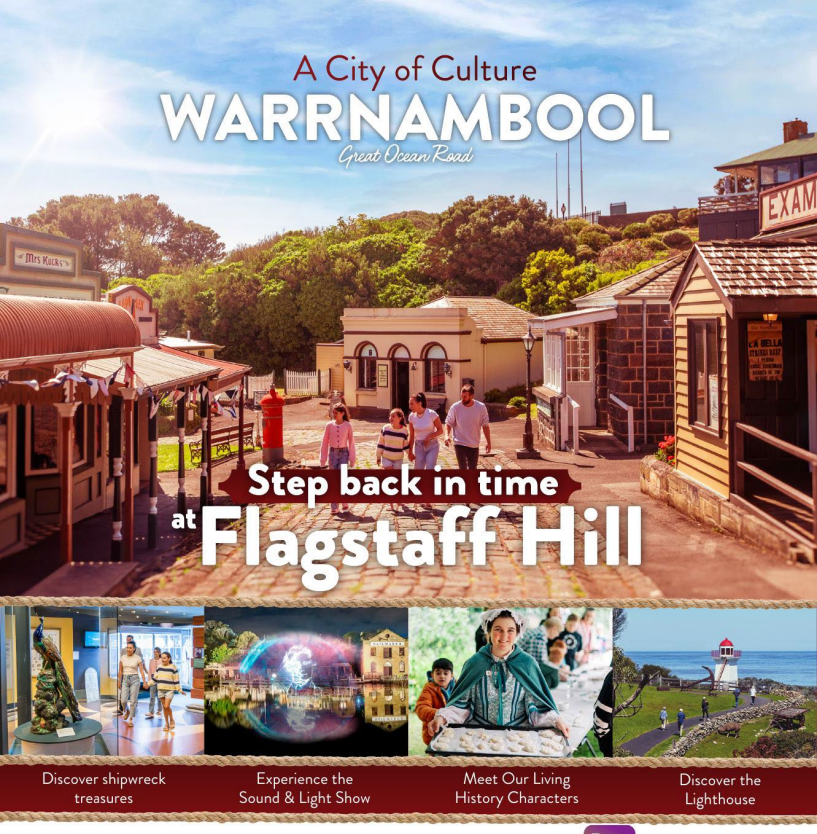
School Holiday Program



Monday 4 to Friday 22 January

Get ready for a summer of fun with peg doll making, Little Garden Creations, flower impressions, Cooking Up a Storm, Meet the Maremmas, Back to School, printing, signal flags, garrison dress-ups and drills, and so much more! There's something for everyone at Flagstaff Hill Maritime Village these school holidays.

See the school holiday program



AFTER DARK

Tales of the Shipwreck Coast

Lasers, sound and a nine-metre wall of water bring the Shipwreck Coast to life in a 70 minute show the kids will talk about all holiday. Nightly at dusk, bookings essential.

Book the Sound and Light Show



MORE TO EXPLORE

SWIM, SHOWS, ART AND STORIES

From refreshing swims to live entertainment, creative experiences and family activities, there's plenty to discover beyond the beach.



AquaZone

Make a Splash!

Cool off with a refreshing swim or enjoy some family fun at AquaZone's heated outdoor pool. A great way to spend a sunny afternoon.

Queens Road, Warrnambool
(03) 5559 4500
www.aquazone.com.au
See the website for summer opening hours and pool availability.



Lighthouse Theatre

Be Entertained

From spectacular stage productions to live music and entertainment, Lighthouse Theatre brings plenty of excitement to Warrnambool. Catch Beauty and the Beast or enjoy an intimate performance by Alex Lloyd this January.

185 Timor Street, Warrnambool
(03) 5559 4999
www.lighthousetheatre.com.au





Warrnambool Art Gallery

Discover Something Inspiring

Explore fascinating exhibitions and discover a creative side of Warrnambool. With entry by donation and hands-on activities in The Studio, there's something for all ages.

26 Liebig Street, Warrnambool
(03) 5559 4949
www.thewag.com.au



Warrnambool Library

More Than Just Books

Looking for a change of pace? Discover creative activities, interactive spaces, gaming zones and plenty of great reads for all ages. A fantastic spot to keep the kids entertained or enjoy a relaxing afternoon away from the summer heat.

8 Kepler Street, Warrnambool
(03) 5559 4990
library.warrnambool.vic.gov.au

THINGS TO DO

Take Time for a Coffee

Discover Warrnambool's fantastic café culture, from relaxed seaside spots to bustling cafés in the heart of the city. The perfect excuse to slow down and enjoy a great coffee while exploring town. **Find food and dining ›**







EXPLORE

THE GREAT OUTDOORS

Discover beautiful beaches, dramatic coastal scenery, peaceful gardens and unforgettable wildlife encounters, all within easy reach of your holiday park.

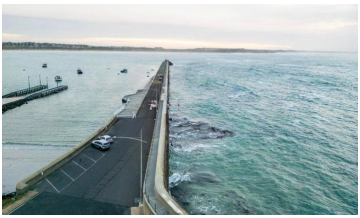


Lake Pertobe

Play All Day

Just a short stroll from your accommodation, Lake Pertobe is a family favourite. Explore adventure playgrounds, wander the walking paths or settle in for a bbq or picnic while the kids play.

More about Lake Pertobe ›



Lady Bay and Breakwater

Beach Days Are the Best Days

Make the most of summer with a swim at Lady Bay, a stroll along the foreshore or a visit to the iconic Breakwater. The perfect spot to soak up Warrnambool's beautiful coastline.

Swim between the flags when the beach is patrolled.
Patrol times and conditions:
www.beachsafe.org.au





Stingray Bay

A Little Coastal Magic

Discover fascinating rock pools, striking coastal scenery and beautiful views towards Middle Island. Explore the rocky shoreline at low tide and take in one of Warrnambool's most picturesque coastal locations.

Visitor information ›



Thunder Point

Take the Scenic Route

Experience Warrnambool's spectacular coastline with rugged rock formations, winding walking tracks and breathtaking ocean views. Bring your camera. This is one of Warrnambool's most beautiful coastal locations.

Visitor information ›



Botanic Gardens

Slow Down and Unwind

Escape the summer bustle beneath magnificent shady trees. Enjoy peaceful gardens, beautiful lawns and a picturesque lily pond. The perfect place for a relaxed stroll or afternoon picnic.

www.wbgardens.com.au



Tower Hill

Walk on the Wild Side

Step inside an ancient volcanic landscape and experience one of the region's most remarkable wildlife reserves. Explore scenic walking trails and keep an eye out for emus, kangaroos and koalas.

Just 15 minutes west of Warrnambool.

Plan your visit ›



Food and Dining

A Taste of Warrnambool

From relaxed seaside cafés and delicious takeaway to welcoming restaurants and local favourites, Warrnambool has something to satisfy every appetite. Discover somewhere new for breakfast, lunch or dinner.

Find food and dining ›



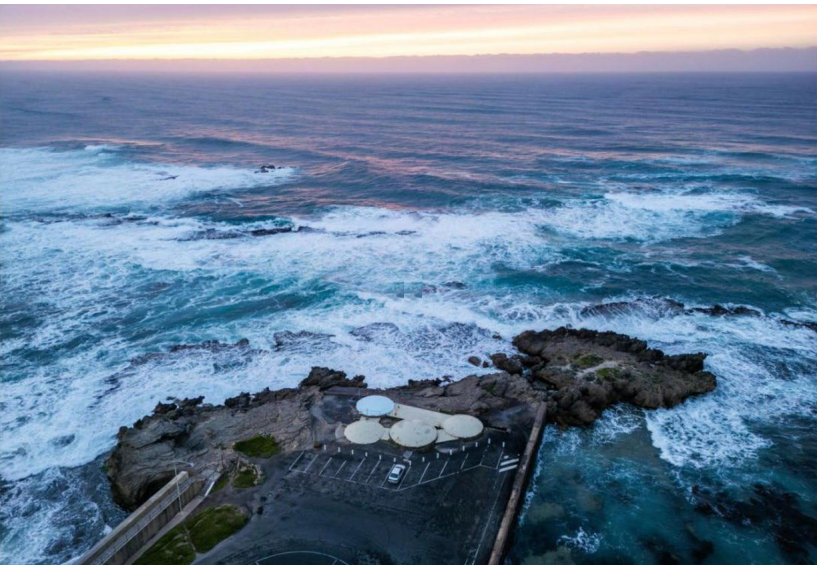
Street Art

Discover Art Around Every Corner

Take a wander through Warrnambool's streets and laneways to uncover colourful murals and incredible large-scale artworks. A fun, free way to discover another side of the city.

www.warrnamboolstreetart.com

Back to contents





FAMILY FUN

WHERE ADVENTURE COMES ALIVE



Lake Pertobe Adventure Playground

Let the Adventures Begin!

With giant slides, flying foxes, a maze and plenty of room to explore, Lake Pertobe Adventure Playground is a favourite for families. Pack a picnic and enjoy hours of outdoor fun, just a short walk from Surfside.

Pertobe Road, Warrnambool.
Free.



Lake Pertobe Motor Boats

Captain Your Own Adventure

Take the helm and cruise around Lake Pertobe in your very own motorboat. A fun family activity with 15 and 30 minute rides available during the school holidays, weather permitting.

www.motorboatswarrnambool.com





Learn to Surf

Catch Your First Wave

Experience the thrill of riding a wave with a surfing lesson at beautiful Lady Bay. Whether you're a complete beginner or building your confidence, it's a fantastic way to enjoy Warrnambool's coastline.

Go Surf School
www.gosurf.com.au

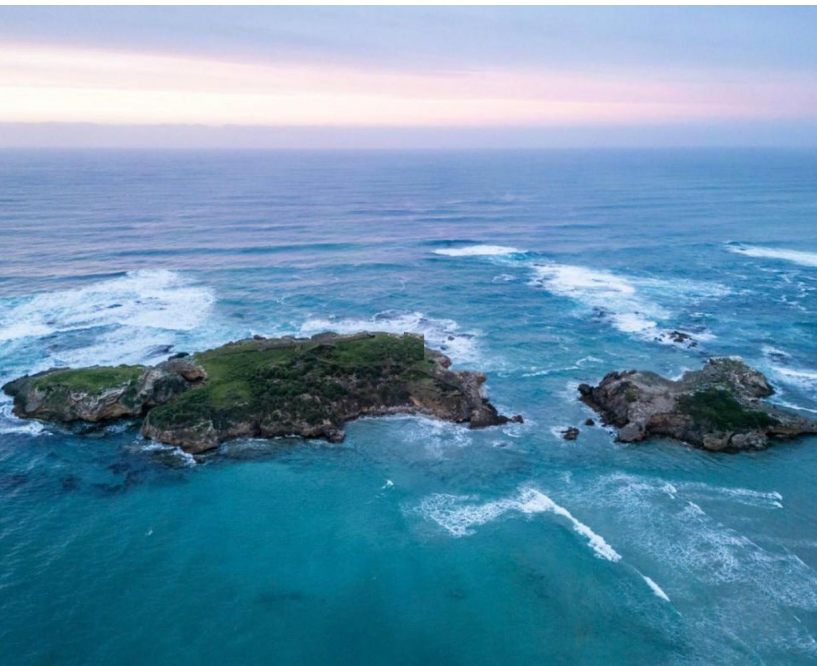


Mini Golf by the Sea

Challenge the Family

Enjoy some friendly competition on the 18-hole mini golf course, then let the kids burn off some energy on the jumping pillow. A fun activity for the whole family.

47 Pertobe Road, Warrnambool



Where Adventure Comes Alive

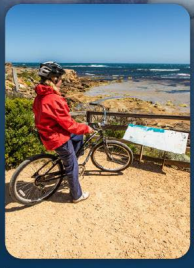
WARRNAMBOOL

Great Ocean Road

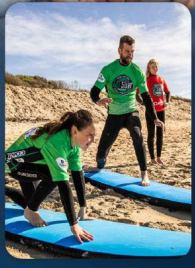




Explore Lake Pertobe Adventure Playground



Riding the tracks at Thunder Point



Learn to surf at Lady Bay



Kayaking on the Merri River

*Discover more. Search '**what's on in Warrnambool**'* WHAT'S ON VISIT

GOLD WINNER 2025

See what's on for families



MORE TO DO

KEEP THE ADVENTURE GOING

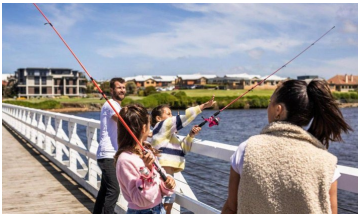


Ride the Coast

Explore on Two Wheels

Enjoy Warrnambool's spectacular coastline at your own pace. Follow scenic paths along the foreshore, take in the ocean views and discover beautiful spots along the way.

Visitor information ›



Wet a Line

Try Your Luck Fishing

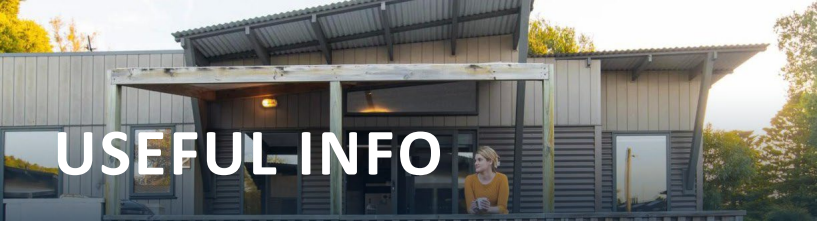
Grab your fishing rod and enjoy some time by the water. Warrnambool's coastline offers plenty of opportunities to cast a line and enjoy a relaxing afternoon outdoors.

Visitor information ›

RAINY DAY PLAN

Rainy Day? No Problem!

There's still plenty to discover when the weather turns. Explore fascinating maritime history at Flagstaff Hill's Museum, get creative at Warrnambool Art Gallery, discover something new at the Library, catch a performance at Lighthouse Theatre or take a swim at AquaZone. **See the What's On calendar ›**



USEFUL INFO

HANDY NUMBERS AND LINKS

Park contacts

Surfside Holiday Park **(03) 5559 4700**

Shipwreck Bay Holiday Park **(03) 5559 4720**

120 Pertobe Road, Warrnambool

surfsidepark.com.au

VISITOR INFORMATION

The Warrnambool Visitor Information Centre is located at Flagstaff Hill Maritime Village, 89 Merri Street.

Drop in and chat with our friendly team for local tips, regional visitor information and inspiration to help you make the most of your stay.

Phone 1800 637 725

Visit Warrnambool



STAY SAFE

EMERGENCY INFORMATION

Emergency (police, fire, ambulance) **000**

Vic Emergency warnings

Total fire bans and ratings

Acknowledgement

Warrnambool City Council acknowledges the Peek Whurrong and Kirrae Whurrung Peoples of the Maar Nation, their land, waterways and skies within the Warrnambool municipality. We pay our respects to their Elders past and present.

