



WARRNAMBOOL

Surfside Holiday Park

120 Pertobe Road, Warrnambool 3280

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www.surfsidepark.com.au

Emergencies only: 0481 033 802

A and Cedars
B
C
D

E
F
G
H

J
L
M and Chalets
T

N and Mariners
Swimming Beach
Toilet/Showers
DP Dump Point

Surf Beach
Fire Reel
Hydrant

Laundries in toilet
Blocks 2, 3, 6 and 7
Disabled Facilities
Block 3
Baby Baths
Blocks 3, 5 and 7



Evacuation Assembly Points

Green

Sections A, B, C, D and E, Cedar Cabins 1-12

Blue

Sections M, N, and T, Mariner Cabins 1-6, Beach Chalets 1-5, Camp Quality Cabin

Red

Sections F, G, H, J and L



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Park Rules

Welcome to Surfside Holiday Park which is operated by Warrnambool City Council

To ensure your stay with us is enjoyable please read and observe the following conditions of occupancy.

Park Speed Limit

The speed within the park is 10kph (walking pace)

The safety of our customers is of prime importance. Please assist our cause by limiting your vehicle speed to 10 kph (walking pace) whilst within the park.

Security Advice

While Park Management does its best to ensure a safe and secure environment, we do recommend that visitors to the park take the precaution of securing items of value left outside their tent, caravan or cabin during the day and overnight.

Emergency Evacuation Points and Information

In case of an emergency please make your way to the evacuation assembly point designated for your area as shown on the park map or as directed by an emergency warden. Please ensure children are aware of the colour and location of the evacuation assembly area for your site.

- No fires are to be lit in the park. This includes charcoal cookers.
- Caravans need to be fitted with a fire extinguisher, a smoke detector, be gas and electrical approved.
- All sites require current tested 15 amps rating power lead to connect to powerhead.
- On total fire ban days, a fire ban flag will be flown from the flagpole at the front of the park. No portable gas cooking equipment can be used during a total fire ban day.
- All caravans must have their drawbars facing to the front of site due to fire regulations.

Occupancy

For bookings, all guests must be over the age of 18 to book a site, unless a parent or guardian is present on site at all times.

- Persons 17 years and older are deemed to be adults and must pay the extra adults fee.
- A Maximum of 4 adults or a family is to be allocated to each site. (Family as shown on Medicare Card)
- A site can have one caravan and annex, one caravan or tent or 2 tents per site only.
- Two vehicles are only permitted on your site providing that both vehicles fit within your allocated site.

Children

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety and to ensure they do not disturb other people in the park. Children 8 years old and under must be accompanied by an adult when visiting the showers and toilets.

Noise

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, televisions and social gatherings after 10pm and before 7am.

Boomgates

Misuse of the boom gates including tailgating, sharing your boom gate number or allowing other vehicles is prohibited at the park.

Pools

Pools are not permitted to be used throughout the park.

Barbecues

Please consider others and clean the b-b-q's after use.

Garbage

Please wrap garbage before placing it in the bins provided.

Recycling bins are to be used for designated recyclables only.

Bicycles - Scooters - Skateboards

We consider ourselves as a family friendly park where bicycles, scooters and skateboards are permitted to be ridden in the internal roads, subject to normal road rules being observed. However it is essential that safety equipment is worn at all times.

Bikes, scooters and skateboards are not to be used around communal areas and amenities blocks areas at any time and are not to be used once street lighting is on.

Visitors

- All visitors are welcome while you are staying at the park, however, their behaviour is your responsibility.
- All visitors staying past 10pm must be checked in at the office and maybe subject to a surcharge.

Check out and Check in times

- All sites vacate by 10am on the day of departure.
- Check in time is strictly from 2pm.
- All late arrivals need to be prearranged with the office.

No Smoking

Smoking is not permitted in any of the park buildings, ie reception, laundry, amenities blocks and communal areas.

Please dispose of cigarette butts appropriately.

Pets

Pets are welcome at Surfside Holiday Park with the except of the summer season (18th of December and the 31st of January inclusive.)

Pets are not permitted in the cabins/cottages and in

the cabin cottage areas. Pet owners must take full responsibility for their pet to ensure they do not disturb other guests.

General

Prices, Rules and Policies are subject to change without notice.

Please Note – Site Locations are subject to Change at Managers discretion.

Please leave camp sites and accommodation in a clean and tidy manner and place all rubbish in the bins found around the park.

Mail

If there is mail or messages for guests in the park, your name will be written on the blackboard outside the office.

Privacy

Office staff will not disclose any guest details to other visitors at the park due to the Privacy Laws.

Long term guests

Due to regulations regarding caravan parks that are on crown land, guests can only stay a maximum of 60 days at any one time.

Management has the right to enforce any or all of these regulations and failure to comply may see your reservation cancelled.

Management and staff thank you for your patronage and hope you enjoy your stay.